In response to the COVID-19 pandemic, JFCS has found new ways to connect with our community, support individuals and families in crisis, and innovate how we serve our clients.

During these challenging and uncertain times, JFCS has...
“Just as important to me as getting groceries every week is seeing volunteers and knowing that JFCS cares so much about me,” says Marty, an immunocompromised client who receives weekly grocery deliveries because he cannot leave his house.
CREATED COMMUNITY CONNECTION

406 personal calls with individuals struggling with isolation

21 virtual community engagement & fundraising events

13 Facebook Live videos were viewed 7,646 times, providing open forums with experts on subjects such as suicide prevention, caring for older adults, understanding trauma & building resilience

8 new virtual support groups to help individuals navigate the challenges of COVID-19, including isolation, loss of a loved one, & support for healthcare professionals & their families

36 Chromebooks distributed to clients who were unable to stay connected without a computer

Keshia is an Our Closet shopper whose difficult financial circumstances have been dramatically increased by the pandemic. She received emergency clothing packages for herself and her growing teenage son with special needs. When Keshia shared that she was barely making ends meet, we supplied her with grocery store gift cards and connected her to Care Navigation for further support.
1,245 clients received telemental healthcare and care management

Care Navigation hours were extended so that anyone in need could reach out, resulting in 41 new clients.

5 adoptions finalized & 11 adoption placements conducted over Zoom by Open Arms Adoption Network.

110 virtual programs served 90 persons living with disabilities or their family & friends.

28 J. Proud virtual events hosted for LGBTQ+ Pride.

“The virtual programs and services JFCS has been providing for me during this pandemic have enhanced my days while living away from home and make me feel connected to my friends and the staff. Sometimes I’m tense around my family because I’m not well adjusted to living with other people, but these virtual programs give me self-confidence,” says Lucy, a client with JFCS’ program for persons living with disabilities.
FOUND NEW WAYS TO BRING OUR SERVICES TO THE COMMUNITY

Over 31,000 unique visits to our website, keeping individuals informed from the safety of their own homes

2,374 views of our comprehensive self-care & mental health resource pages for healthcare professionals

2,614 views of our newly launched COVID-19 resource pages (jfcsp Philly.org/covidresponse)

97 volunteers made friendly calls, delivered groceries, sewed masks for clients & worked with our persons living with disabilities

64 prerecorded Click with JFCS videos shared via social media brought JFCS’ quality services & compassionate support directly into homes
AND THE WORK CONTINUES!

JFCS will soon be launching our mobile social services program, JFCS in Your Neighborhood. We will be bringing food, clothing & expert care directly to neighborhoods throughout the Greater Philadelphia area.